

## LEADERSHIP & PEOPLE STREAM

### LEADERSHIP BASICS

Want to be a Great Leader? — Self Awareness — Self Management(Part 1) — Self Management(Part 2)  
Social Awareness — Skilled Relationships — Introduction to Emotional Intelligence

### NEXT LEVEL LEADERSHIP

Be a Trim Tabber — Leadership Energy — Leadership Perspectives — How to Influence Others  
Using Polarity in Leadership — Whose Got the Monkey — Change Simplified — Negotiations

### WORKING ON YOURSELF

Bring in the Calm — Reframing Negative Thoughts & Emotions — Your Attitude Matters — Handling Procrastination — Still Procrastinating  
Stop Stressing Out Now — Increase Your Confidence — Learning Faster — Improving Sleep

### WORKING WITH OTHERS

Resolving Conflict with Reframing — Using Open Ended Questions — Giving & Receiving Simple Feedback — Handling Difficult Behaviors  
A Deeper Look at Empathy — Understanding Personality Needs — Handling Conflict Like a Pro

### ENGAGEMENT & CULTURE

Creating Culture — Diversity & Inclusion in Hiring — Building Team Strength — Employee Engagement  
Fairness & Consistency

## TECHNICAL STREAM

### GETTING RESULTS

Critical Performance Meetings — Accountability to Reach Goals — Making Goals Stick — Tackle & Solve Problems  
Performance Management Made Simple — Key Roles of Front Line — Focus on Priorities

### STRATEGY & GOAL SETTING

KPI's & OEE Explained — Delegating & Utilizing Skills — Creating an A Level Leadership Team — Focus on Building Strategy  
Cascading Goals to Get Accountability

### LEAN CONTINUOUS IMPROVEMENT

Importance of Process — 5 Why's — You May Prefer Fishbone — Brainstorming is Key — Standard Work to Improve Performance  
Using Visual Management — 5S for Organization & Results — Root Cause Analysis — Lean Changeover & SMED(Part 1) — Lean Changeover & SMED(Part 2) — Lean Vs Six Sigma

### SAFETY

Worker Safety — Due Diligence — Health, Safety & the Law — OHS Training for Employers & Supervisors  
Hazard Mitigation — Creating a Safety First Culture — Accident Investigation